

# **New Hampshire Medicaid NCPDP D.0 Payer Specifications**

October 10, 2022

### Request Claim Billing/Claim Re-bill Payer Sheet

\*\*Start of Request Claim Billing/Claim Re-bill (B1/B3) Payer Sheet\*\*

### **General Information**

Payer Name: New Hampshire Medicaid (NH Title XIX)							
Plan Name/Group Name: NI	HMEDICAID/New Ham	oshire Medicaid	<b>BIN:</b> ØØ9513	<b>PCN</b> : P002002286			
Processor: Processor/Fiscal I	ntermediary						
Effective as of: TBD	NCPDP Telecommunica	ation Standard Ver	sion/Release#: I	0.0			
NCPDP Data Dictionary Ver	rsion Date: June 2010	NCPDP External	Code List Version	on Date: June 2010			
Contact/Information Source	https://newhampshire.n	nagellanmedicaid.c	<u>om</u>				
Certification Testing Window	w: TBD						
Certification Contact Inform	ation: 804-217-7900						
Provider Relations Help Desk Info: 800-884-3238							
Other versions supported: N	CPDP Telecommunicati	on version 5.1 until	TBD				

### **Other Transactions Supported**

**Payer:** Please list each transaction supported with the segments, fields, and pertinent information on each transaction.

Transaction Code	Transaction Name			
B1	Claim Billing			
B2	Claim Reversal			
В3	Claim Re-Bill			
E1	Eligibility Verification			

### **Field Legend for Columns**

Payer Usage Column	Value	Explanation	Payer Situation Column
MANDATORY	M	The Field is mandatory for the Segment in the designated Transaction.	No
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No
QUALIFIED REQUIREMENT	RW	"Required when." The situations designated have qualifications for usage ("Required if x," "Not required if y").	Yes

Fields that are not used in the Claim Billing/Claim Re-bill transactions and those that do not have qualified requirements (i.e., not used) for this payer are excluded from the document.

# **Claim Billing/Claim Re-bill Transaction**

The following lists the segments and fields in a Claim Billing or Claim Re-bill Transaction for the NCPDP  $\it Telecommunication Standard Implementation Guide Version D.\emptyset.$ 

Transaction Header Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent	X	
Source of certification IDs required in Software Vendor/Certification ID (11Ø- AK) is Payer Issued	X	

Ti	ransaction Header Segment	Claim Billing/Claim Re-bill		ng/Claim Re-bill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø1-A1	BIN NUMBER	ØØ9513	M	
1Ø2-A2	VERSION/RELEASE NUMBER	D.Ø	M	



Ti	ransaction Header Segment	Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø3-A3	TRANSACTION CODE	<ul> <li>B1 Billing</li> <li>B2 Reversal</li> <li>B3 Re-bill</li> <li>E1 Eligibility</li> <li>Verification</li> </ul>	M	
1Ø4-A4	PROCESSOR CONTROL NUMBER	PØØ2ØØ2286	M	
1Ø9-A9	TRANSACTION COUNT	<ul> <li>Ø1 = One         occurrence</li> <li>Ø2 = Two         occurrences</li> <li>Ø3 = Three         occurrences</li> <li>Ø4 = Four         occurrences</li> </ul>	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Ø1 - National Provider Identifier (NPI)	M	
2Ø1-B1	SERVICE PROVIDER ID	NPI	M	
4Ø1-D1	DATE OF SERVICE	Format = CCYYMMDD	М	
11Ø-AK	SOFTWARE VENDOR/CERTIFICATION ID		M	Assigned by Magellan Medicaid Administration.

Insurance Segment Questions	Check	Claim Billing/Claim Re-bill  If Situational, Payer Situation
This Segment is always sent	X	

Segmei	Insurance Segment nt Identification (111-AM) = "Ø4"	Claim Billing/Claim Re-bill		ng/Claim Re-bill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID	Medicaid ID Number	M	Medicaid ID Number <patient specific=""></patient>
3Ø1-C1	GROUP ID	NHMEDICAID	R	
36Ø-2B	MEDICAID INDICATOR	Two-character State Postal Code indicating the state where Medicaid	RW	Imp Guide: Required, if known, when patient has Medicaid coverage. Example: NH



Segmei	Insurance Segment  nt Identification (111-AM) = "Ø4"	Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value Payer Usage		Payer Situation
		coverage exists.		
115-N5	MEDICAID ID NUMBER	NH MEDICAID ID <patient SPECIFIC&gt;</patient 	RW	Imp Guide: Required, if known, when patient has Medicaid coverage.

Patient Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required for B1 and B3 transactions

Patient Segment Segment Identification (111-AM) = "Ø1"			Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name		Value	Payer Usage	Payer Situation
331-CX	PATIENT ID QUALIFIER			RW	Imp Guide: Required if Patienht ID (332-CY) is used. Payer Requirement: Same as Imp Guide.
332-CY	PATIENT ID			RW	Imp Guide: Required if necessary for state/federal/regulatory agency programs to validate dual eligibility.  Payer Requirement: Same as Imp Guide.
3Ø4-C4	DATE OF BIRTH			R	
3Ø5-C5	PATIENT GENDER CODE	•	$\emptyset$ = Not Specified 1 = Male 2 = Female	R	
31Ø-CA	PATIENT FIRST NAME			R	Imp Guide: Required when the patient has a first name.  Payer Requirement: Required for patient name validation.
311-CB	PATIENT LAST NAME			R	Imp Guide: Required when the patient has a last name.  Payer Requirement: Required for patient name validation.
3Ø7-C7	PLACE OF SERVICE			RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial



Segmei	Patient Segment nt Identification (111-AM) = "Ø1"	Claim E		Claim Bill	Billing/Claim Re-bill	
Field #	NCPDP Field Name		Value	Payer Usage	Payer Situation	
35Ø-HN	PATIENT E-MAIL ADDRESS			RW	responsibility.  Payer Requirement: Same as Imp Guide (Replaces Patient Location code).  https://www.cms.gov/PlaceofServic eCodes/Downloads/posdatabase110 509.pdf  Imp Guide: May be submitted for	
					the receiver to relay patient health care communications via the Internet when provided by the patient.  Payer Requirement: Same as Imp Guide.	
384-4X	PATIENT RESIDENCE	• • • • • • • • • • • • • • • • • • • •	Ø = Not Specified  1 = Home  2 = Skilled  Nursing Facility.  PART B ONLY  3 = Nursing  Facility  4 = Assisted  Living Facility  5 = Custodial  Care Facility.  PART B ONLY  6 = Group Home  7 = Inpatient  Psychiatric  Facility  8 = Psychiatric  Facility - Partial  Hospitalization  9 = Intermediate  Care Facility/  Mentally  Retarded  1Ø = Residential  Substance Abuse  Treatment  Facility	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Same as Imp Guide.	



Patient Segment Segment Identification (111-AM) = "Ø1"		Claim Billing/Claim Re-bill			
Field #	NCPDP Field Name		Value	Payer Usage	Payer Situation
		•	11 = Hospice		
		•	12 = Psychiatric		
			Residential		
			Treatment		
			Facility		
		•	13 =		
			Comprehensive		
			Inpatient		
			Rehabilitation		
			Facility		
		•	14 = Homeless		
			Shelter		
		•	15 = Correctional		
			Institution		

Claim Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent	X	
This payer supports partial fills		Partial Fill not currently accepted per New Hampshire Medicaid.

Claim Segment Segment Identification (111-AM) = "Ø7"		Claim Billing/Claim Re-bill			
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation	
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	M	Imp Guide: For Transaction Code of "B1," in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).	
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER	12 BYTES	M		
436-E1	PRODUCT/SERVICE ID QUALIFIER	<ul> <li>ØØ = Not specified for Compound Claims</li> <li>Ø3 = National Drug Code (NDC)</li> </ul>	М		
4Ø7-D7	PRODUCT/SERVICE ID	'0' for compound claims NDC for non- compound claims.	M		



Claim Segment Segment Identification (111-AM) = "Ø7"		Claim Billing/Claim Re-bill				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation		
456-EN	ASSOCIATED PRESCRIPTION/SERVICE REFERENCE NUMBER		RW	Imp Guide: Required if the "completion" transaction in a partial fill (Dispensing Status (343-HD) = "C" (Completed)).  Payer Requirement Partial Fill not currently accepted per New Hampshire Medicaid.		
457-EP	ASSOCIATED PRESCRIPTION/SERVICE DATE		RW	Imp Guide: Required if the "completion" transaction in a partial fill (Dispensing Status (343-HD) = "C" (Completed)).  Required if Associated Prescription/Service Reference Number (456-EN) is used.  Payer Requirement: Partial Fill not currently accepted per New Hampshire Medicaid.		
442-E7	QUANTITY DISPENSED	Metric Decimal Quantity	R			
460-ET	QUANTITY PRESCRIBED		RW	Imp Guide: Required when a transmission is for a Scheduled II drug as defined in 21 CFR 1308.12 and per CMS-0055-F (Compliance Date 09/21/2020. Refer to the Version D.0 Editorial Document).		
4Ø3-D3	FILL NUMBER	<ul> <li>Ø = Original dispensing</li> <li>1-99 = Refill number – Number of the replenishment</li> </ul>	R			
4Ø5-D5	DAYS SUPPLY		R			
4Ø6-D6	COMPOUND CODE	<ul><li>1 = Not a Compound</li><li>2 = Compound</li></ul>	R			
4Ø8-D8	DISPENSE AS WRITTEN (DAW)/PRODUCT SELECTION CODE	<ul> <li>Ø = No Product         Selection         Indicated</li> <li>1 = Substitution         Not Allowed by</li> </ul>	R	DAW 6 – use to bypass specific edits on paper claims submitted by members.		



Claim Segment Segment Identification (111-AM) = "Ø7"		Claim Billing/Claim Re-bill				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation		
		Prescriber  2 = Substitution Allowed-Patient Requested Product Dispensed  3 = Substitution Allowed- Pharmacist Selected Product Dispensed  4 = Substitution Allowed-Generic Drug Not in Stock  5 = Substitution Allowed-Brand Drug Dispensed as a Generic  6 = Override  7 = Substitution Not Allowed- Brand Drug Mandated by Law  8 = Substitution Allowed-Generic Drug Not Available in Marketplace  9 = Substitution Allowed By Prescriber but Plan Requests Brand - Patient's Plan Requested				
414-DE	DATE PRESCRIPTION	Brand Product To Be Dispensed	R			
	WRITTEN					
415-DF	NUMBER OF REFILLS	• Ø = No refills authorized	M	Imp Guide: Required if necessary		



Claim Segment Segment Identification (111-AM) = "Ø7"		Claim Billing/Claim Re-bill				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation		
	AUTHORIZED	• 1-99 = Authorized Refill number - with 99 being as needed, refills unlimited		for plan benefit administration.  Payer Requirement: Same as Imp Guide.		
419-DJ	PRESCRIPTION ORIGIN CODE	<ul> <li>Ø = Not Known</li> <li>1 = Written</li> <li>2 = Telephone</li> <li>3 = Electronic</li> <li>4 = Facsimile</li> <li>5 = Pharmacy</li> </ul>	R	Imp Guide: Required if necessary for plan benefit administration.  Payer Requirement: Required for claims processing.		
354-NX	SUBMISSION CLARIFICATION CODE COUNT	Maximum count of 3.	RW	Imp Guide: Required if Submission Clarification Code (42Ø-DK) is used. Payer Requirement: Required if field 42Ø-DK is sent.		
42Ø-DK	SUBMISSION CLARIFICATION CODE	<ul> <li>1 = No Override</li> <li>2 = Other Override</li> <li>3 = Vacation Supply</li> <li>4 = Lost Prescription</li> <li>5 = Therapy Change</li> <li>6 = Starter Dose</li> <li>7 = Medically Necessary</li> <li>8 = Process Compound For Approved Ingredients</li> <li>9 = Encounters</li> <li>1Ø = Meets Plan Limitations</li> <li>11 = Certification on File</li> <li>12 = DME Replacement Indicator</li> <li>13 = Payer-</li> </ul>	RW***	Imp Guide: Required if clarification is needed and value submitted is greater than zero (Ø). Payer Requirement: Required when need to provide additional information for coverage purposes. (Include a value of "8" when submitting a compound claim for approved ingredients only.) 3, 4, and 5 used for early refills.		



Segme	Claim Segment nt Identification (111-AM) = "Ø7"	Claim Billing/Claim Re-bill				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation		
		Recognized Emergency/Disas ter Assistance Request  14 = Long Term Care Leave of Absence  15 = Long Term Care Replacement Medication  16 = Long Term Care Emergency box (kit) or automated dispensing machine  17 = Long Term Care Emergency supply remainder  18 = Long Term Care Patient Admit/Readmit Indicator  19 = Split Billing 2Ø = 340B  99 = Other				
3Ø8-C8	OTHER COVERAGE CODE	<ul> <li>Ø = Not Specified by patient</li> <li>1 = No other coverage</li> <li>2 = Other coverage exists – payment collected</li> <li>3 = Other Coverage Billed – claim not covered</li> <li>4 = Other coverage exists –</li> </ul>	R	Imp Guide: Required if needed by receiver, to communicate a summation of other coverage information that has been collected from other payers.  Required for Coordination of Benefits.  Payer Requirement: Same as Imp Guide.  OCC 0 or 1- Claim will reject if COB segment is found on incoming transmission.  OCC 3 - requires submission of other payer reject code (see Field #		



Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Re-bill			
Field #	NCPDP Field Name		Value	Payer Usage	Payer Situation	
			payment not collected		472-6E)	
429-DT	SPECIAL PACKAGING INDICATOR	•	<ul> <li>Ø = Not Specified</li> <li>1 = Not Unit</li> <li>Dose</li> <li>2 = Manufacturer</li> <li>Unit Dose</li> <li>3 = Pharmacy</li> <li>Unit Dose</li> <li>4 = Custom</li> <li>Packaging</li> <li>5 = Multi-drug</li> <li>compliance</li> <li>packaging</li> </ul>	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Same as Imp Guide.	
6ØØ-28	UNIT OF MEASURE	•	EA = Each GM = Grams ML = Milliliters	R	Imp Guide: Required if necessary for state/federal/regulatory agency programs.  Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Same as Imp Guide.	
418-DI	LEVEL OF SERVICE	•	Ø = Not Specified 1 = Patient consultation 2 = Home delivery 3 = Emergency 4 = 24-hour service 5 = Patient consultation regarding generic product selection 6 = In-Home Service	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Required when needed to identify emergency conditions.  3 = Emergency	
461-EU	PRIOR AUTHORIZATION TYPE CODE	•	<ul> <li>Ø = Not Specified</li> <li>1 = Prior</li> <li>Authorization</li> <li>2 = Medical</li> <li>Certification</li> </ul>	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: Same as Imp	



Segmei	Claim Segment nt Identification (111-AM) = "Ø7"		Claim Billing/Claim Re-bill				
Field #	NCPDP Field Name		Value	Payer Usage	Payer Situation		
344-HF	QUANTITY INTENDED TO BE DISPENSED	•	3 = EPSDT (Early Periodic Screening Diagnosis Treatment 4 = Exemption from Co-pay and/or Coinsurance 5 = Exemption from RX 6 = Family Planning Indicator 7 = TANF (Temporary Assistance for Needy Families) 8 = Payer Defined Exemption 9 = Emergency Preparedness	RW	Imp Guide: Required for the partial fill or the completion fill of		
					a prescription.  Payer Requirement: Partial Fill  not currently accepted per New  Hampshire Medicaid.		
345-HG	DAYS SUPPLY INTENDED TO BE DISPENSED			RW	Imp Guide: Required for the partial fill or the completion fill of a prescription.  Payer Requirement: Partial Fill not currently accepted per New Hampshire Medicaid.		
357-NV	DELAY REASON CODE	•	1 = Proof of eligibility unknown or unavailable 2 = Litigation 3 = Authorization	RW	Imp Guide: Required when needed to specify the reason that submission of the transaction has been delayed.  Payer Requirement: Same as Imp Guide.		



Claim Segment Segment Identification (111-AM) = "Ø7"		Claim Billing/Claim Re-bill				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation		
		<ul> <li>delays</li> <li>4 = Delay in certifying provider</li> <li>5 = Delay in supplying billing forms</li> <li>6 = Delay in delivery of custom-made appliances</li> <li>7 = Third party processing delay</li> <li>8 = Delay in eligibility determination</li> <li>9 = Original claims rejected or denied due to a reason unrelated to the billing limitation rules</li> <li>1Ø = Administration delay in the prior approval process</li> <li>11 = Other</li> <li>12 = Received late with no exceptions</li> <li>13 = Substantial damage by fire, etc to provider records</li> <li>14 = Theft, sabotage/other willful acts by employee</li> </ul>				
995-E2	ROUTE OF ADMINISTRATION		RW	Imp Guide: Required if specified in trading partner agreement.  Payer Requirement: Required when submitting compound		



Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Re-bill				
Field #	NCPDP Field Name		Value	Payer Usage	Payer Situation		
					claims.		
996-G1	COMPOUND TYPE	•	Ø1 = Anti- infective Ø2 = Ionotropic Ø3 = Chemotherapy Ø4 = Pain management Ø5 = TPN/PPN (Hepatic, Renal, Pediatric) Total Parenteral Nutrition/ Peripheral Parenteral Nutrition Ø6 = Hydration Ø7 = Ophthalmic 99 = Other	RW	Imp Guide: Required if specified in trading partner agreement.  Payer Requirement: Required when submitting compound claims.		
147-U7	PHARMACY SERVICE TYPE	•	1 = Community/ Retail Pharmacy Services 2 = Compounding Pharmacy Services 3 = Home Infusion Therapy Provider Services 4 = Institutional Pharmacy Services 5 = Long Term Care Pharmacy Services 6 = Mail Order Pharmacy Services 7 = Managed Care Organization Pharmacy	RW	Imp Guide: Required when the submitter must clarify the type of services being performed as a condition for proper reimbursement by the payer.  Payer Requirement: Same as Imp Guide.		



Claim Segment Segment Identification (111-AM) = "Ø7"		Claim Billing/Claim Re-bill			
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation	
		Services  • 8 = Specialty Care Pharmacy Services  • 99 = Other			

Pricing Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent	X	

Segme	Pricing Segment nt Identification (111-AM) = "11"		Claim Billi	ng/Claim Re-bill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
4Ø9-D9	INGREDIENT COST SUBMITTED		R	
412-DC	DISPENSING FEE SUBMITTED		RW	Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.  Payer Requirement: Same as Imp Guide.
438-E3	INCENTIVE AMOUNT SUBMITTED		R	Required for claims processing.
478-H7	OTHER AMOUNT CLAIMED SUBMITTED COUNT	Maximum count of 3.	R	Imp Guide: Required if Other Amount Claimed Submitted Qualifier (479-H8) is used. Payer Requirement: Required for claims processing.
479-H8	OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER	<ul> <li>Ø1 = Delivery         Cost</li> <li>Ø2 = Shipping         Cost</li> <li>Ø3 = Postage         Cost</li> <li>Ø4 =         Administrative         Cost</li> <li>Ø9 = Compound         Preparation Cost         Submitted</li> </ul>	RW***	Imp Guide: Required if Other Amount Claimed Submitted (48Ø- H9) is used.  Payer Requirement: Required for claims processing.



Segme	Pricing Segment nt Identification (111-AM) = "11"	Claim Billing/Claim Re-bill			ng/Claim Re-bill
Field #	NCPDP Field Name		Value	Payer Usage	Payer Situation
48Ø-H9	OTHER AMOUNT CLAIMED SUBMITTED	•	99 = Other	RW***	Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.  Payer Requirement: Required for claims processing.
426-DQ	USUAL AND CUSTOMARY CHARGE			R	Imp Guide: Required if needed per trading partner agreement.  Payer Requirement: Required for claims processing.
43Ø-DU	GROSS AMOUNT DUE			R	
423-DN	BASIS OF COST DETERMINATION	• • • • • • • • • • • • • • • • • • • •	ØØ = Default Ø1 = AWP Ø2 = Local Wholesaler Ø3 = Direct Ø4 = EAC (Estimated Acquisition Cost) Ø5 = Acquisition Ø6 = MAC (Maximum Allowable Cost) Ø7 = Usual & Customary Ø8 = 34ØB/ Disproportionate Share Pricing Ø9 = Other 1Ø = ASP (Average Sales Price) 11 = AMP (Average Manufacturer Price) 12 = WAC (Wholesale Acquisition Cost) 13 = Special	RW	Imp Guide: Required if needed for receiver claim/encounter adjudication.  Payer Requirement: Same as Imp Guide.



Segme	Pricing Segment nt Identification (111-AM) = "11"	Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
		Patient Pricing		

Prescriber Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent	X	

Prescriber Segment Segment Identification (111-AM) = "Ø3"		Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
466-EZ	PRESCRIBER ID QUALIFIER	Ø1 = National Provider Identifier (NPI)	R	Imp Guide: Required if Prescriber ID (411-DB) is used.  Payer Requirement: Same as Imp Guide.
411-DB	PRESCRIBER ID	NPI	R	Imp Guide: Required if this field could result in different coverage or patient financial responsibility. Required if necessary for state/federal/regulatory agency programs.  Payer Requirement: Same as Imp Guide.
368-2P	PRESCRIBER ZIP/POSTAL ZONE	Code defining international postal zone excluding punctuation and blanks.	RW	Payer Requirement Same as Imp Guide.

Coordination of Benefits/Other Payments Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required only for secondary, tertiary, etc. claims.
Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)	X	



	ation of Benefits/Other Payments Segment nt Identification (111-AM) = "Ø5"	Scenario 3 - Other Payer	Amount	ng/Claim Re-bill Paid, Other Payer-Patient Responsibility titions Present (Government Programs)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	Maximum count of 9.	М	
338-5C	OTHER PAYER COVERAGE TYPE	<ul> <li>Blank = Not Specified</li> <li>Ø1 = Primary – First</li> <li>Ø2 = Secondary – Second</li> <li>Ø3 = Tertiary – Third</li> <li>Ø4 = Quaternary – Fourth</li> <li>Ø5 = Quinary – Fifth</li> <li>Ø6 = Senary – Sixth</li> <li>Ø7 = Septenary – Seventh</li> <li>Ø8 = Octonary – Eighth</li> <li>Ø9 = Nonary – Ninth</li> </ul>	R	
339-6C	OTHER PAYER ID QUALIFIER	• 99 = Other	R	Imp Guide: Required if Other Payer ID (34Ø-7C) is used.  Payer Requirement: Same as Imp Guide.
34Ø-7C	OTHER PAYER ID		RW	Imp Guide: Required if identification of the Other Payer is necessary for claim/encounter adjudication.  Payer Requirement: Same as Imp Guide.  A 10-byte Other Payer ID required field.



	ation of Benefits/Other Payments Segment nt Identification (111-AM) = "Ø5"	Scenario 3 - Other Payer	Amount	ng/Claim Re-bill Paid, Other Payer-Patient Responsibility titions Present (Government Programs)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
443-E8	OTHER PAYER DATE		RW	Imp Guide: Required if identification of the Other Payer Date is necessary for claim/encounter adjudication.  Payer Requirement: Same as Imp Guide.
341-HB	OTHER PAYER AMOUNT PAID COUNT	Maximum count of 9.	RW	Imp Guide: Required if Other Payer Amount Paid Qualifier (342- HC) is used.  Payer Requirement: Same as Imp Guide.
342-НС	OTHER PAYER AMOUNT PAID QUALIFIER	<ul> <li>Ø1 = Delivery</li> <li>Ø2 = Shipping</li> <li>Ø3 = Postage</li> <li>Ø4 =</li></ul>	RW***	Imp Guide: Required if Other Payer Amount Paid (431-DV) is used. Payer Requirement: Same as Imp Guide.
431-DV	OTHER PAYER AMOUNT PAID		RW***	Imp Guide: Required if other payer has approved payment for some/all of the billing.  Payer Requirement: Same as Imp Guide.
471-5E	OTHER PAYER REJECT COUNT	Maximum count of 5.	RW	Imp Guide: Required if Other Payer Reject Code (472-6E) is used. Payer Requirement: Same as Imp Guide.
472-6E	OTHER PAYER REJECT CODE		RW***	Imp Guide: Required when the other payer has denied the payment for the billing, designated with Other Coverage Code (3Ø8-



	ation of Benefits/Other Payments Segment nt Identification (111-AM) = "Ø5"	Scenario 3 - Other Payer	Amount	ing/Claim Re-bill Paid, Other Payer-Patient Responsibility titions Present (Government Programs)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				C8) = 3 (Other Coverage Billed – claim not covered).  Payer Requirement: Same as Imp Guide.
353-NR	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT	Maximum count of 25.	RW	Imp Guide: Required if Other Payer-Patient Responsibility Amount Qualifier (351-NP) is used. Payer Requirement: Same as Imp Guide.
351-NP	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT QUALIFIER	<ul> <li>Blank = Not Specified</li> <li>Ø1 = Amount Applied to Periodic Deductible (517-FH) as reported by previous payer</li> <li>Ø2 = Amount Attributed to Product Selection/ Brand Drug (134-UK) as reported by previous payer</li> <li>Ø3 = Amount Attributed to Sales Tax (523-FN) as reported by previous payer</li> <li>Ø4 = Amount Exceeding Periodic Benefit Maximum (520-FK) as reported by previous payer</li> <li>Ø5 = Amount of Co-pay (518-FI) as reported by previous payer</li> <li>Ø6 = Patient Pay</li> </ul>		Imp Guide: Required if Other Payer-Patient Responsibility Amount (352-NQ) is used.  Payer Requirement: Same as Imp Guide.



Coordina	ation of Benefits/Other Payments		Claim Billi	ng/Claim Re-bill
	Segment			Paid, Other Payer-Patient Responsibility
Segmen	nt Identification (111-AM) = "Ø5"	Amount, and Benefit S	tage Repet	itions Present (Government Programs)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
		Amount (5Ø5-F5)		
		as reported by		
		previous payer		
		• $\emptyset$ 7 = Amount of		
		Coinsurance		
		(572-4U) as		
		reported by		
		previous payer		
		• Ø8 = Amount Attributed to		
		Product		
		Selection/Non-		
		Preferred		
		Formulary		
		Selection (135-		
		UM) as reported		
		by previous payer		
		• Ø9 = Amount		
		Attributed to		
		Health Plan		
		Assistance		
		Amount (129-		
		UD) as reported		
		by previous payer		
		• 1Ø = Amount		
		Attributed to		
		Provider Network		
		Selection (133-		
		UJ) as reported		
		by previous payer		
		• 11 = Amount		
		Attributed to		
		Product		
		Selection/ Brand		
		Non-Preferred		
		Formulary		
		Selection (136-		
		UN) as reported		
		by previous payer	•	
		• 12 = Amount		



Coordin	ation of Benefits/Other Payments			ng/Claim Re-bill
Coamo	Segment nt Identification (111-AM) = "Ø5"	Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)		
Field #	NCPDP Field Name	Value Value	Payer Usage	Payer Situation
352-NQ	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT	Attributed to Coverage Gap (137-UP) that was collected from the patient due to a coverage gap • 13 = Amount Attributed to Processor Fee (571-NZ) as reported by previous payer	RW***	Imp Guide: Required if necessary for patient financial responsibility
				only billing. Required if necessary for state/federal/regulatory agency programs.  Not used for non-governmental agency programs if Other Payer Amount Paid (431-DV) is submitted.  Payer Requirement: Same as Imp Guide.
392-MU	BENEFIT STAGE COUNT	Maximum count of 4.	RW	Imp Guide: Required if Benefit Stage Amount (394-MW) is used. Payer Requirement: Same as Imp Guide.
393-MV	BENEFIT STAGE QUALIFIER	<ul> <li>Ø1 = Deductible</li> <li>Ø2 = Initial         Benefit         </li> <li>Ø3 = Coverage         </li> <li>Gap</li> <li>Ø4 =         </li> <li>Catastrophic</li> <li>Coverage</li> </ul>	RW***	Imp Guide: Required if Benefit Stage Amount (394-MW) is used. Payer Requirement: Same as Imp Guide.



	ation of Benefits/Other Payments Segment at Identification (111-AM) = "Ø5"	Claim Billing/Claim Re-bill Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
394-MW	BENEFIT STAGE AMOUNT		RW***	Imp Guide: Required if the previous payer has financial amounts that apply to Medicare Part D beneficiary benefit stages. This field is required when the plan is a participant in a Medicare Part D program that requires reporting of benefit stage specific financial amounts.  Required if necessary for state/federal/regulatory agency programs.  Payer Requirement: Same as Imp Guide.

DUR/PPS Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational		Required for B1 and B3 transactions if there is DUR information.

DUR/PPS Segment Segment Identification (111-AM) = "Ø8"		Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
473-7E	DUR/PPS CODE COUNTER	Maximum of 9 occurrences.	R	Imp Guide: Required if DUR/PPS Segment is used. Payer Requirement: Same as Imp Guide.
439-E4	REASON FOR SERVICE CODE		RW***	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.  Required if this field affects payment for or documentation of professional pharmacy service.  Payer Requirement: Required when needed to communicate



DUR/PPS Segment Segment Identification (111-AM) = "Ø8"		Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				DUR information. See "ProDUR" section in <i>Provider Manual</i> .
440-E5	PROFESSIONAL SERVICE CODE  RESULT OF SERVICE CODE		RW***	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome. Required if this field affects payment for or documentation of professional pharmacy service. Payer Requirement: Required when needed to communicate DUR information. See "ProDUR" section in Provider Manual. Imp Guide: Required if this field
441°E0	RESULT OF SERVICE CODE		KW****	could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.  Required if this field affects payment for or documentation of professional pharmacy service.  Payer Requirement: Required when needed to communicate DUR information. See "ProDUR" section in Provider Manual.
474-8E	DUR/PPS LEVEL OF EFFORT	<ul> <li>Ø = Not Specified</li> <li>11 = Level 1         (Lowest)</li> <li>12 = Level 2</li> <li>13 = Level 3</li> <li>14 = Level 4</li> <li>15 = Level 5         (Highest)</li> </ul>	RW***	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome. Required if this field affects payment for or documentation of professional pharmacy service.  Payer Requirement: Same as Imp Guide.



Compound Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational		It is used for multi-ingredient prescriptions, when each ingredient is reported.

Compound Segment Segment Identification (111-AM) = "1Ø"		Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
45Ø-EF	COMPOUND DOSAGE FORM DESCRIPTION CODE	<ul> <li>Blank = Not Specified</li> <li>Ø1 = Capsule</li> <li>Ø2 = Ointment</li> <li>Ø3 = Cream</li> <li>Ø4 = Suppository</li> <li>Ø5 = Powder</li> <li>Ø6 = Emulsion</li> <li>Ø7 = Liquid</li> <li>1Ø = Tablet</li> <li>11 = Solution</li> <li>12 = Suspension</li> <li>13 = Lotion</li> <li>14 = Shampoo</li> <li>15 = Elixir</li> <li>16 = Syrup</li> <li>17 = Lozenge</li> <li>18 = Enema</li> </ul>	M	
451-EG	COMPOUND DISPENSING UNIT FORM INDICATOR	<ul> <li>1 = Each</li> <li>2 = Grams</li> <li>3 = Milliliters</li> </ul>	M	
447-EC	COMPOUND INGREDIENT COMPONENT COUNT	Maximum 25 ingredients	M	
488-RE	COMPOUND PRODUCT ID QUALIFIER	Ø3 = National Drug Code (NDC) - Formatted 11 digits (N)	M	
489-TE	COMPOUND PRODUCT ID		M	
448-ED	COMPOUND INGREDIENT QUANTITY	Amount expressed in metric decimal units of the product included in the compound.	M	



Compound Segment Segment Identification (111-AM) = "10"		Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
449-EE 49Ø-UE	COMPOUND INGREDIENT DRUG COST  COMPOUND INGREDIENT	Enter the ingredient drug cost for each product used in making the compound.  • ØØ = Default	RW***	Imp Guide: Required if needed for receiver claim determination when multiple products are billed.  Payer Requirement: Required for each ingredient.  Imp Guide: Required if needed for
	BASIS OF COST DETERMINATION	<ul> <li>Ø1 = AWP</li> <li>Ø2 = Local Wholesaler</li> <li>Ø3 = Direct</li> <li>Ø4 = EAC (Estimated Acquisition Cost)</li> <li>Ø5 = Acquisition</li> <li>Ø6 = MAC (Maximum Allowable Cost)</li> <li>Ø7 = Usual &amp; Customary</li> <li>Ø8 = 34ØB/ Disproportionate Share Pricing</li> <li>Ø9 = Other</li> <li>1Ø = ASP (Average Sales Price)</li> <li>11 = AMP (Average Manufacturer Price)</li> <li>12 = WAC (Wholesale Acquisition Cost)</li> <li>13 = Special Patient Pricing</li> </ul>		receiver claim determination when multiple products are billed.  Payer Requirement: Required for each ingredient.

Clinical Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is always sent		



Clinical Segment Questions	Check	Claim Billing/Claim Re-bill If Situational, Payer Situation
This Segment is situational		It is used to specify diagnosis information associated with the Claim Billing or Encounter transaction.

			Efficult	iter transaction.
Segme	Clinical Segment nt Identification (111-AM) = "13"	c	laim Billi	ng/Claim Re-bill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
491-VE	DIAGNOSIS CODE COUNT	Maximum count of 5.	RW	Imp Guide: Required if Diagnosis Code Qualifier (492-WE) and Diagnosis Code (424-DO) are used. Payer Requirement: Same as Imp Guide.
492-WE	DIAGNOSIS CODE QUALIFIER	<ul> <li>ØØ = Not Specified</li> <li>Ø1 = ICD9</li> <li>Ø2 = ICD1Ø</li> <li>Ø3 = National Criteria Care Institute (NCCI)</li> <li>Ø4 = The Systematized Nomenclature of Human and Veterinary Medicine (SNOMED)</li> <li>Ø5 = Common Dental Terminology (CDT)</li> <li>Ø6 = Medi-Span Product Line Diagnosis Code</li> <li>Ø7 = American Psychiatric Association Diagnostic Statistical Manual of Mental Disorders (DSM IV)</li> <li>Ø8 = First DataBank Disease</li> </ul>	RW***	Imp Guide: Required if Diagnosis Code (424-DO) is used. Payer Requirement: Same as Imp Guide.



Clinical Segment Segment Identification (111-AM) = "13"		Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
		Code (FDBDX)  • Ø9 = First DataBank FML Disease Identifier (FDB DxID)  • 99 = Other		
424-DO	DIAGNOSIS CODE		RW***	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome. Required if this field affects payment for professional pharmacy service. Required if this information can be used in place of prior authorization. Required if necessary for state/federal/regulatory agency programs. Payer Requirement: Same as Imp Guide.
493-XE	CLINICAL INFORMATION COUNTER	Maximum 5 occurrences supported.	RW	Imp Guide: Grouped with Measurement fields (Measurement Date (494-ZE), Measurement Time (495-H1), Measurement Dimension (496-H2), Measurement Unit (497- H3), Measurement Value (499-H4). Payer Requirement: Same as Imp Guide.
494-ZE	MEASUREMENT DATE		RW***	Imp Guide: Required if necessary when this field could result in different coverage and/or drug utilization review outcome.  Payer Requirement: Same as Imp Guide.



Segme	Clinical Segment nt Identification (111-AM) = "13"	Claim Billing/Claim Re-bill		ng/Claim Re-bill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
495-H1	MEASUREMENT TIME		RW***	Imp Guide: Required if Time is known or has impact on measurement.  Required if necessary when this field could result in different coverage and/or drug utilization review outcome.  Payer Requirement: Same as Imp Guide.
497-Н3	MEASUREMENT UNIT	<ul> <li>Blank = Not Specified</li> <li>Ø1 = Inches (In)</li> <li>Ø2 = Centimeters (cm)</li> <li>Ø3 = Pounds (lb)</li> <li>Ø4 = Kilograms (kg)</li> <li>Ø5 = Celsius (C)</li> <li>Ø6 = Fahrenheit (F)</li> <li>Ø7 = Meters squared (m²)</li> <li>Ø8 = Milligrams per deciliter (mg/dl)</li> <li>Ø9 = Units per milliliter (U/ml)</li> <li>1Ø = Millimeters of mercury (mmHg)</li> <li>11 = Centimeters squared (cm²)</li> <li>12 = Milliliters per minute (ml/min)</li> <li>13 = Percent (%)</li> <li>14 = Milliequivalents per milliliter (mEq/ml)</li> <li>15 = International units per liter</li> </ul>		Imp Guide: Required if Measurement Dimension (496-H2) and Measurement Value (499-H4) are used. Required if necessary for patient's weight and height when billing Medicare for a claim that includes a Certificate of Medical Necessity (CMN). Required if necessary when this field could result in different coverage and/or drug utilization review outcome. Payer Requirement: Same as Imp Guide.



Clinical Segment Segment Identification (111-AM) = "13"		Claim Billing/Claim Re-bill		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
499-H4	MEASUREMENT VALUE	(IU/L)  • 16 = Micrograms per milliliter (mcg/ml)  • 17 = Nanograms per milliliter (ng/ml)  • 18 = Milligrams per milliliter (mg/ml)  • 19 = Ratio  • 2Ø = SI Units  • 21 = Millimoles/liter (mmol/l)  • 22 = Seconds  • 23 = Grams per deciliter (g/dl)  • 24 = Cells per cubic millimeter (cells/cu mm)  • 25 = 1,ØØØ,ØØØ cells per cubic millimeter (million cells/cu mm)  • 26 = Standard deviation  • 27 = Beats per minute	RW***	Imp Guide: Required if Measurement Dimension (496·H2) and Measurement Unit (497·H3) are used. Required if necessary for patient's weight and height when billing Medicare for a claim that includes a Certificate of Medical Necessity (CMN). Required if necessary when this field could result in different



Clinical Segment Segment Identification (111-AM) = "13"		Claim Billing/Claim Re-bill			
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation	
				coverage and/or drug utilization review outcome.  Payer Requirement: Same as Imp Guide.	

<sup>\*\*</sup>End of Request Claim Billing/Claim Re-bill (B1/B3) Payer Sheet\*\*



### **Response Claim Billing/Claim Re-bill Payer Sheet**

### Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) Response

\*\*Start of Response Claim Billing/Claim Re-bill (B1/B3) Payer Sheet\*\*

#### **General Information**

Payer Name: New Hampshire Medicaid (NH Title XIX)				
Plan Name/Group Name: NHMEDICAID / New Hampshire Medicaid	<b>BIN</b> : ØØ9513	<b>PCN</b> : P002002286		

## Claim Billing/Claim Re-bill Paid (Or Duplicate of Paid) Response

The following lists the segments and fields in a Claim Billing or Claim Re-bill response (Paid or Duplicate of Paid) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

Response Transaction Header Segment		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	
1Ø9-A9	TRANSACTION COUNT	<ul> <li>Ø1 = One         occurrence</li> <li>Ø2 = Two         occurrences</li> <li>Ø3 = Three         occurrences</li> <li>Ø4 = Four         occurrences</li> </ul>	M	
5Ø1-F1	HEADER RESPONSE STATUS	• A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	• Ø1 - National Provider Identifier (NPI)	М	
2Ø1-B1	SERVICE PROVIDER ID	NPI	M	
4Ø1-D1	DATE OF SERVICE	Format = CCYYMMDD	М	



Response Message Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	

Response Message Segment Segment Identification (111-AM) = "2Ø"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide

Response Insurance Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	

Response Insurance Segment Segment Identification (111-AM) = "25"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø1-C1	GROUP ID	NHMEDICAID	R	Imp Guide: Required if needed to identify the actual cardholder or employer group, to identify appropriate group number, when available.  Required to identify the actual group that was used when multiple group coverages exist.  Payer Requirement: Same as Imp Guide.
545-2F	NETWORK REIMBURSEMENT ID		RW	Imp Guide: Required if needed to identify the network for the covered member.  Payer Requirement: Required if needed to identify the actual Network Reimbursement ID, when applicable and/or available.  Required to identify the actual Network Reimbursement ID that



Response Insurance Segment Segment Identification (111-AM) = "25"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				was used when multiple Network Reimbursement IDs exist.
568-J7	PAYER ID QUALIFIER	(From TPL file)	RW	Imp Guide: Required if Payer ID (569-J8) is used.  Payer Requirement: Same as Imp Guide.
569-J8	PAYER ID	(From TPL file)	RW	Imp Guide: Required to identify the ID of the payer responding.  Payer Requirement: Same as Imp Guide.
3Ø2-C2	CARDHOLDER ID	Medicaid ID Number	R	Imp Guide: Required if the identification to be used in future transactions is different than what was submitted on the request.  Payer Requirement: Same as Imp Guide.

Response Patient Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required for B1 and B3 transactions

Response Patient Segment Segment Identification (111-AM) = "29"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
31Ø-CA	PATIENT FIRST NAME		R	Imp Guide: Required if known.
				Payer Requirement: Required for patient name validation.
311-CB	PATIENT LAST NAME		R	Imp Guide: Required if known.  Payer Requirement: Required for patient name validation.
3Ø4-C4	DATE OF BIRTH		RW	Imp Guide: Required if known.  Payer Requirement: Not Currently required for claim submission.



Response Status Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

Response Status Segment Segment Identification (111-AM) = "21"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	<ul><li>P = Paid</li><li>D = Duplicate of Paid</li></ul>	M	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.  Payer Requirement: Same as Imp Guide.
547-5F	APPROVED MESSAGE CODE COUNT	Maximum count of 5.	RW***	Imp Guide: Required if Approved Message Code (548-6F) is used. Payer Requirement: Same as Imp Guide.
548-6F	APPROVED MESSAGE CODE		RW***	Imp Guide: Required if Approved Message Code Count (547-5F) is used and the sender needs to communicate additional follow up for a potential opportunity.  Payer Requirement: Same as Imp Guide.
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide.
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.



Response Status Segment Segment Identification (111-AM) = "21"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide.
549-7F	HELP DESK PHONE NUMBER QUALIFIER		RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Same as Imp Guide.
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement Same as Imp Guide.

Response Claim Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment nt Identification (111-AM) = "22"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)	
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B1," in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	



Response Pricing Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

Response Pricing Segment Segment Identification (111-AM) = "23"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø5-F5	PATIENT PAY AMOUNT		R	
5Ø6-F6	INGREDIENT COST PAID		R	
5Ø7-F7	DISPENSING FEE PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Payer Requirement: Same as Imp Guide.
521-FL	INCENTIVE AMOUNT PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Required if Incentive Amount Submitted (438-E3) is greater than zero (Ø).  Payer Requirement: (any unique
563-J2	OTHER AMOUNT PAID COUNT	Maximum count of 3.	RW	payer requirement(s)).  Imp Guide: Required if Other Amount Paid (565-J4) is used.  Payer Requirement: Same as Imp Guide.
564-J3	OTHER AMOUNT PAID QUALIFIER		RW***	Imp Guide: Required if Other Amount Paid (565-J4) is used. Payer Requirement: Same as Imp Guide.
565-J4	OTHER AMOUNT PAID		RW***	Imp Guide: Required if this value is used to arrive at the final reimbursement. Required if Other Amount Claimed Submitted (48Ø-H9) is greater than zero (Ø).  Payer Requirement: Same as Imp Guide.



			ng/Claim Re-bill (or Duplicate of Paid)	
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
566-J5	OTHER PAYER AMOUNT RECOGNIZED		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Required if Other Payer Amount Paid (431-DV) is greater than zero (Ø) and Coordination of Benefits/Other Payments Segment is supported.  Payer Requirement: Same as Imp Guide.
5Ø9-F9	TOTAL AMOUNT PAID		R	
522-FM	BASIS OF REIMBURSEMENT DETERMINATION		RW	Imp Guide: Required if Ingredient Cost Paid (5Ø6-F6) is greater than zero (Ø).  Required if Basis of Cost Determination (432-DN) is submitted on billing.  Payer Requirement: Same as Imp Guide.
512-FC	ACCUMULATED DEDUCTIBLE AMOUNT		RW	Imp Guide: Provided for informational purposes only.  Payer Requirement: Same as Imp Guide.
513-FD	REMAINING DEDUCTIBLE AMOUNT		RW	Imp Guide: Provided for informational purposes only.  Payer Requirement: Same as Imp Guide.
514-FE	REMAINING BENEFIT AMOUNT		RW	Imp Guide: Provided for informational purposes only.  Payer Requirement: Same as Imp Guide.
517-FH	AMOUNT APPLIED TO PERIODIC DEDUCTIBLE		RW	Imp Guide: Required if Patient Pay Amount (505-F5) includes deductible. Payer Requirement: Same as Imp Guide.



	Response Pricing Segment nt Identification (111-AM) = "23"	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
518-FI	AMOUNT OF COPAY		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes co- pay as patient financial responsibility.  Payer Requirement: Same as Imp Guide.
520-FK	AMOUNT EXCEEDING PERIODIC BENEFIT MAXIMUM		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes amount exceeding periodic benefit maximum. Payer Requirement: Same as Imp Guide.
346-НН	BASIS OF CALCULATION— DISPENSING FEE		RW	Imp Guide: Required if Dispensing Status (343-HD) on submission is "P" (Partial Fill) or "C" (Completion of Partial Fill).  Payer Requirement: Same as Imp Guide.
347-HJ	BASIS OF CALCULATION— COPAY		RW	Imp Guide: Required if Dispensing Status (343-HD) on submission is "P" (Partial Fill) or "C" (Completion of Partial Fill).  Payer Requirement: Same as Imp Guide.
572-4U	AMOUNT OF COINSURANCE		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes coinsurance as patient financial responsibility.  Payer Requirement: Same as Imp Guide.
573-4V	BASIS OF CALCULATION- COINSURANCE		RW	Imp Guide: Required if Dispensing Status (343-HD) on submission is "P" (Partial Fill) or "C" (Completion of Partial Fill).  Payer Requirement: Same as Imp Guide.



Response DUR/PPS Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational		Required for B1 and B3 transactions if there is DUR information

Response DUR/PPS Segment Segment Identification (111-AM) = "24"		Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
567-J6	DUR/PPS RESPONSE CODE COUNTER	Maximum 9 occurrences supported.	RW	Imp Guide: Required if Reason For Service Code (439-E4) is used.  Payer Requirement: Same as Imp Guide.
439-E4	REASON FOR SERVICE CODE		RW***	Imp Guide: Required if utilization conflict is detected.  Payer Requirement: Same as Imp Guide.
528-FS	CLINICAL SIGNIFICANCE CODE		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp
				Guide.
529-FT	OTHER PHARMACY INDICATOR		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
53Ø-FU	PREVIOUS DATE OF FILL		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Required if Quantity of Previous Fill (531-FV) is used.  Payer Requirement: Same as Imp Guide.
531-FV	QUANTITY OF PREVIOUS FILL		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Required if Previous Date Of Fill (53Ø-FU) is used.  Payer Requirement: Same as Imp Guide.



	esponse DUR/PPS Segment nt Identification (111-AM) = "24"	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
532-FW	DATABASE INDICATOR		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
533-FX	OTHER PRESCRIBER INDICATOR		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
544-FY	DUR FREE TEXT MESSAGE		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
57Ø-NS	DUR ADDITIONAL TEXT		RW***	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
-	se Coordination of Benefits/Other Payers Segment Questions	Check	Ac	Claim Billing/Claim Re-bill cepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Seg	ment is always sent			
This Seg	ment is situational	X	Require claims.	d only for secondary, tertiary, etc
Respon	se Coordination of Benefits/Other Payers Segment	Acc		ing/Claim Re-bill

	se Coordination of Benefits/Other Payers Segment nt Identification (111-AM) = "28"	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		<u> </u>
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
355-NT	OTHER PAYER ID COUNT	Maximum count of 3.	M	
338-5C	OTHER PAYER COVERAGE TYPE		M	



	se Coordination of Benefits/Other Payers Segment nt Identification (111-AM) = "28"	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
339-6C	OTHER PAYER ID QUALIFIER		RW	Imp Guide: Required if Other Payer ID (34Ø-7C) is used. Payer Requirement: Same as Imp Guide.
34Ø-7C	OTHER PAYER ID		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.
991-MH	OTHER PAYER PROCESSOR CONTROL NUMBER		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.
356-NU	OTHER PAYER CARDHOLDER ID		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.
992-MJ	OTHER PAYER GROUP ID		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.
142-UV	OTHER PAYER PERSON CODE		RW	Imp Guide: Required if needed to uniquely identify the family members within the Cardholder ID, as assigned by the other payer.  Payer Requirement: Same as Imp Guide.
127-UB	OTHER PAYER HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number of the other payer to the receiver.  Payer Requirement: Same as Imp Guide.



	se Coordination of Benefits/Other Payers Segment nt Identification (111-AM) = "28"	Claim Billing/Claim Re-bill Accepted/Paid (or Duplicate of Paid)			
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation	
143-UW	OTHER PAYER PATIENT RELATIONSHIP CODE		RW	Imp Guide: Required if needed to uniquely identify the relationship of the patient to the cardholder ID, as assigned by the other payer.  Payer Requirement: Same as Imp Guide.	
144-UX	OTHER PAYER BENEFIT EFFECTIVE DATE		RW	Imp Guide: Required when other coverage is known which is after the Date of Service submitted.  Payer Requirement: Same as Imp Guide.	
145-UY	OTHER PAYER BENEFIT TERMINATION DATE		RW	Imp Guide: Required when other coverage is known which is after the Date of Service submitted.  Payer Requirement: Same as Imp Guide.	



# Claim Billing/Claim Re-bill Accepted/Rejected Response

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

Respoi	nse Transaction Header Segment	Claim Billing/Claim Re-bill Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	
1Ø9-A9	TRANSACTION COUNT	<ul> <li>Ø1 = One         occurrence</li> <li>Ø2 = Two         occurrences</li> <li>Ø3 = Three         occurrences</li> <li>Ø4 = Four         occurrences</li> </ul>	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	01 – National provider Identifier (NPI)	М	
2Ø1-B1	SERVICE PROVIDER ID	NPI	M	
4Ø1-D1	DATE OF SERVICE	Format = CCYYMMDD	М	

Response Message Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required if text is needed for clarification or detail



	esponse Message Segment nt Identification (111-AM) = "2Ø"	Claim Billing/Claim Re-bill Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.

Response Insurance Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	

	esponse Insurance Segment nt Identification (111-AM) = "25"			ng/Claim Re-bill ted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø1-C1	GROUP ID	NHMEDICAID	RW	Imp Guide: Required if needed to identify the actual cardholder or employer group, to identify appropriate group number, when available.  Payer Requirement: Required to identify the actual group that was used when multiple group coverages exist.
524-FO	PLAN ID		RW	Imp Guide: Required if needed to identify the actual plan parameters, benefit, or coverage criteria, when available. Required to identify the actual plan ID that was used when multiple group coverages exist. Required if needed to contain the actual plan ID if unknown to the receiver.  Payer Requirement: Same as Imp Guide.



	esponse Insurance Segment nt Identification (111-AM) = "25"			ng/Claim Re-bill ted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
545-2F	NETWORK REIMBURSEMENT ID		RW	Imp Guide: Required if needed to identify the network for the covered member.  Payer Requirement: Required if needed to identify the actual Network Reimbursement ID, when applicable and/or available.  Required to identify the actual Network Reimbursement ID that was used when multiple Network Reimbursement IDs exist.
568-J7	PAYER ID QUALIFIER		RW	Imp Guide: Required if Payer ID (569-J8) is used.  Payer Requirement: Same as Imp Guide.
569-J8	PAYER ID		RW	Imp Guide: Required to identify the ID of the payer responding.  Payer Requirement: Same as Imp Guide.
3Ø2-С2	CARDHOLDER ID	Medicaid ID Number	RW	Imp Guide: Required if the identification to be used in future transactions is different than what was submitted on the request.  Payer Requirement: Same as Imp Guide.

Response Patient Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required for B1 and B3 transactions



	Response Patient Segment nt Identification (111-AM) = "29"	Claim Billing/Claim Re-bill Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
31Ø-CA	PATIENT FIRST NAME		R	Imp Guide: Required if known.  Payer Requirement:  Required for patient name validation.
311-CB	PATIENT LAST NAME		R	Imp Guide: Required if known.  Payer Requirement:  Required for patient name validation.
3Ø4-C4	DATE OF BIRTH		RW	Imp Guide: Required if known.  Payer Requirement: Not currently required for claim submission.

Response Status Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment nt Identification (111-AM) = "21"			ng/Claim Re-bill ted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.  Payer Requirement: Same as Imp Guide.
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.  Payer Requirement: Same as Imp Guide.



Response Status Segment Segment Identification (111-AM) = "21"				ing/Claim Re-bill
Field #	NCPDP Field Name	Accepted/Rejected Payer		
rieiu #	NCPDP Fleid Name	Value	Usage	Payer Situation
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide.
549-7F	HELP DESK PHONE NUMBER QUALIFIER		RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Same as Imp Guide.
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide.



	Response Status Segment nt Identification (111-AM) = "21"	Claim Billing/Claim Re-bill Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
987-MA	URL		RW	Imp Guide: Provided for informational purposes only to relay health care communications via the Internet.  Payer Requirement: Same as Imp Guide.

Response Claim Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment nt Identification (111-AM) = "22"			ng/Claim Re-bill ted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B1," in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	
551-9F	PREFERRED PRODUCT COUNT	Maximum count of 6.	RW	Imp Guide: Required if Preferred Product ID (553-AR) is used.  Payer Requirement: Same as Imp Guide.
552-AP	PREFERRED PRODUCT ID QUALIFIER		RW	Imp Guide: Required if Preferred Product ID (553-AR) is used.  Payer Requirement: Same as Imp Guide.
553-AR	PREFERRED PRODUCT ID		RW	Imp Guide: Required if a product preference exists that needs to be communicated to the receiver via an ID.  Payer Requirement: Same as Imp Guide.



	Response Claim Segment		Claim Billi	ing/Claim Re-bill
Segme	nt Identification (111-AM) = "22"			ted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
554-AS	PREFERRED PRODUCT INCENTIVE		RW	Imp Guide: Required if there is a known incentive amount associated with the Preferred Product ID (553-AR) and/or Preferred Product Description (556-AU).  Payer Requirement: Same as Imp Guide.
555-AT	PREFERRED PRODUCT COST SHARE INCENTIVE		RW	Imp Guide: Required if there is a known patient financial responsibility incentive amount associated with the Preferred Product ID (553-AR) and/or Preferred Product Description (556-AU).  Payer Requirement: Same as Imp Guide.
556-AU	PREFERRED PRODUCT DESCRIPTION		RW	Imp Guide: Required if a product preference exists that cannot be communicated either by the Preferred Product ID (553-AR) or to clarify the Preferred Product ID (553-AR).  Payer Requirement: Same as Imp Guide.
Respo	nse DUR/PPS Segment Questions	Check		Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Seg	ment is always sent			
This Seg	ment is situational	X	_	d for B1 and B3 transactions if DUR information
	esponse DUR/PPS Segment nt Identification (111-AM) = "24"			ing/Claim Re-bill ted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation



	esponse DUR/PPS Segment			ing/Claim Re-bill
Segment Identification (111-AM) = "24"		Accepted/Rejected		ted/Rejected
567-J6	DUR/PPS RESPONSE CODE COUNTER	Maximum 9 occurrences supported.	RW	Imp Guide: Required if Reason For Service Code (439-E4) is used.  Payer Requirement: Same as Imp Guide.
439-E4	REASON FOR SERVICE CODE		RW	Imp Guide: Required if utilization conflict is detected.  Payer Requirement: Same as Imp Guide.
528-FS	CLINICAL SIGNIFICANCE CODE		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
529-FT	OTHER PHARMACY INDICATOR		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
53Ø-FU	PREVIOUS DATE OF FILL		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Required if Quantity of Previous Fill (531-FV) is used.  Payer Requirement: Same as Imp Guide.
531-FV	QUANTITY OF PREVIOUS FILL		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Required if Previous Date Of Fill (53Ø-FU) is used.  Payer Requirement: Same as Imp Guide.
532-FW	DATABASE INDICATOR		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.



Response DUR/PPS Segment Segment Identification (111-AM) = "24"		Claim Billing/Claim Re-bill  Accepted/Rejected	
533-FX	OTHER PRESCRIBER INDICATOR	RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
544-FY	DUR FREE TEXT MESSAGE	RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.
57Ø-NS	DUR ADDITIONAL TEXT	RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.  Payer Requirement: Same as Imp Guide.

Response Coordination of Benefits/Other Payers Segment Questions	Check	Claim Billing/Claim Re-bill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	I X	Required only for secondary, tertiary, etc claims

Response Coordination of Benefits/Other Payers Segment Segment Identification (111-AM) = "28"		Claim Billing/Claim Re-bill Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
355-NT	OTHER PAYER ID COUNT	Maximum count of 3.	M	
338-5C	OTHER PAYER COVERAGE TYPE		M	
339-6C	OTHER PAYER ID QUALIFIER		RW	Imp Guide: Required if Other Payer ID (34Ø-7C) is used.  Payer Requirement: Same as Imp Guide.
34Ø-7C	OTHER PAYER ID		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.



	re Coordination of Benefits/Other Payers Segment nt Identification (111-AM) = "28"	Claim Billing/Claim Re-bill Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
991-MH	OTHER PAYER PROCESSOR CONTROL NUMBER		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.
356-NU	OTHER PAYER CARDHOLDER ID		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.
992-MJ	OTHER PAYER GROUP ID		RW	Imp Guide: Required if other insurance information is available for coordination of benefits.  Payer Requirement: Same as Imp Guide.
142-UV	OTHER PAYER PERSON CODE		RW	Imp Guide: Required if needed to uniquely identify the family members within the Cardholder ID, as assigned by the other payer.  Payer Requirement: Same as Imp Guide.
127-UB	OTHER PAYER HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number of the other payer to the receiver.  Payer Requirement: Same as Imp Guide.
143-UW	OTHER PAYER PATIENT RELATIONSHIP CODE		RW	Imp Guide: Required if needed to uniquely identify the relationship of the patient to the cardholder ID, as assigned by the other payer.  Payer Requirement: Same as Imp Guide.
144-UX	OTHER PAYER BENEFIT EFFECTIVE DATE		RW	Imp Guide: Required when other coverage is known which is after the Date of Service submitted.  Payer Requirement: Same as Imp Guide.



Response Coordination of Benefits/Other Payers Segment Segment Identification (111-AM) = "28"		Claim Billing/Claim Re-bill Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
145-UY	OTHER PAYER BENEFIT TERMINATION DATE		RW	Imp Guide: Required when other coverage is known which is after the Date of Service submitted.  Payer Requirement: Same as Imp Guide.



## Claim Billing/Claim Re-bill Rejected/Rejected Response

### Claim Billing/Claim Re-bill Rejected/Rejected Response

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Re-bill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

Respoi	nse Transaction Header Segment			ng/Claim Re-bill ed/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	
1Ø9-A9	TRANSACTION COUNT	<ul> <li>Ø1 = One         occurrence</li> <li>Ø2 = Two         occurrences</li> <li>Ø3 = Three         occurrences</li> <li>Ø4 = Four         occurrences</li> </ul>	M	
5Ø1-F1	HEADER RESPONSE STATUS	R = Rejected	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	01 – National provider Identifier (NPI)	М	
2Ø1-B1	SERVICE PROVIDER ID	NPI	M	
4Ø1-D1	DATE OF SERVICE	Format = CCYYMMDD	M	

Response Message Segment Questions	Check	Claim Billing/Claim Re-bill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		



Response Message Segment Segment Identification (111-AM) = "2Ø"		Claim Billing/Claim Re-bill Rejected/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.

Response Status Segment Questions	Check	Claim Billing/Claim Re-bill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

Response Status Segment Segment Identification (111-AM) = "21"		Claim Billing/Claim Re-bill Rejected/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER			Imp Guide: Required if needed to identify the transaction.  Payer Requirement: Same as Imp Guide.
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.  Payer Requirement: Same as Imp Guide.
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used. Payer Requirement: Same as Imp Guide.



Response Status Segment Segment Identification (111-AM) = "21"		(		ing/Claim Re-bill ed/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide.
549-7F	HELP DESK PHONE NUMBER QUALIFIER		RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Same as Imp Guide.
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide.

\*\*End of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet\*\*



### **NCPDP Version D Claim Reversal**

### **Request Claim Reversal Payer Sheet**

#### \*\*Start of Request Claim Reversal (B2) Payer Sheet\*\*

#### **General Information**

Payer Name: New Hampshire Medicaid (NH Title XIX)		
Plan Name/Group Name: NHMEDICAID/ New Hampshire Medicaid	<b>BIN</b> : ØØ9513	<b>PCN</b> : P002002286

### **Field Legend for Columns**

Payer Usage Column	Value	Explanation	Payer Situation Column
MANDATORY	M	The Field is mandatory for the Segment in the designated Transaction.	No
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No
QUALIFIED REQUIREMENTE	RW	"Required when." The situations designated have qualifications for usage ("Required if x", "Not required if y").	Yes
NOT USED	NA	The Field is not used for the Segment in the designated Transaction.  Not used are shaded for clarity for the Payer when creating the  Template. For the actual Payer Template, not used fields must be deleted from the transaction (the row in the table removed).	No

Question	Answer
What is your reversal window? (If transaction is billed today, what is the timeframe for reversal	365 days
to be submitted?)	

### **Claim Reversal Transaction**

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP  $Telecommunication\ Standard\ Implementation\ Guide\ Version\ D.\emptyset.$ 

Transaction Header Segment Questions	Check	Claim Reversal  If Situational, Payer Situation
This Segment is always sent	X	
Source of certification IDs required in Software Vendor/Certification ID (11Ø- AK) is Payer Issued	X	



Transaction Header Segment Questions	Check	Claim Reversal  If Situational, Payer Situation
Source of certification IDs required in Software Vendor/Certification ID (11Ø- AK) is Switch/VAN issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø- AK) is Not used		

Transaction Header Segment			Clair	n Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø1-A1	BIN NUMBER	ØØ9513	M	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø4-A4	PROCESSOR CONTROL NUMBER	P002002286	M	
1Ø9-A9	TRANSACTION COUNT		M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	01	M	
2Ø1-B1	SERVICE PROVIDER ID	NPI	M	
4Ø1-D1	DATE OF SERVICE	Format = CCYYMMDD	M	
11Ø-AK	SOFTWARE VENDOR/CERTIFICATION ID		M	Assigned by Magellan Medicaid Administration

Insurance Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

Segmer	Insurance Segment  nt Identification (111-AM) = "Ø4"	Claim Reversal		n Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		M	
3Ø1-C1	GROUP ID	NHMEDICAID	RW	Imp Guide: Required if needed to match the reversal to the original billing transaction.  Payer Requirement: Same as Imp



Segmer	Insurance Segment at Identification (111-AM) = "Ø4"	Claim Reversal		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				Guide.

Claim Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	
This payer supports partial fills		
This payer does not support partial fills	X	

Segmer	Claim Segment nt Identification (111-AM) = "Ø7"	Claim Reversal		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER		M	Imp Guide: For Transaction Code of "B2," in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	
436-E1	PRODUCT/SERVICE ID QUALIFIER		M	
4Ø7-D7	PRODUCT/SERVICE ID		M	
4Ø3-D3	FILL NUMBER		RW	Imp Guide: Required if needed for reversals when multiple fills of the same Prescription/Service Reference Number (4Ø2-D2) occur on the same day.  Payer Requirement: Same as Imp Guide.
3Ø8-C8	OTHER COVERAGE CODE		RW	Imp Guide: Required if needed by receiver to match the claim that is being reversed.  Payer Requirement: Same as Imp Guide.

Pricing Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent	X	



Segme	Pricing Segment nt Identification (111-AM) = "11"	Claim Reversal		
Field #	NCPDP Field Name	Value Payer Payer Situation		Payer Situation
438-E3	INCENTIVE AMOUNT SUBMITTED		RW	Imp Guide: Required if this field could result in contractually agreed upon payment.  Payer Requirement: Same as Imp Guide.
43Ø-DU	GROSS AMOUNT DUE		RW	Imp Guide: Required if this field could result in contractually agreed upon payment.  Payer Requirement: Same as Imp Guide.

Coordination of Benefits/Other Payments Segment Questions	Check	Claim Reversal  If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

	ation of Benefits/Other Payments Segment nt Identification (111-AM) = "Ø5"	Claim Reversal		n Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	Maximum count of 9.	M	
338-5C	OTHER PAYER COVERAGE TYPE		M	

DUR/PPS Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	

Segmer	DUR/PPS Segment at Identification (111-AM) = "Ø8"	Claim Reversal		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
473-7E	DUR/PPS CODE COUNTER	Maximum of 9 occurrences.	RW	Imp Guide: Required if DUR/PPS Segment is used. Payer Requirement: Same as Imp Guide.



Segme	DUR/PPS Segment nt Identification (111-AM) = "Ø8"	Claim Reversal		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
439-E4	REASON FOR SERVICE CODE		RW	Imp Guide: Required if this field is needed to report drug utilization review outcome.  Payer Requirement: Same as Imp Guide.
44Ø-E5	PROFESSIONAL SERVICE CODE		RW	Imp Guide: Required if this field is needed to report drug utilization review outcome.  Payer Requirement: Same as Imp Guide.
441-E6	RESULT OF SERVICE CODE		RW	Imp Guide: Required if this field is needed to report drug utilization review outcome.  Payer Requirement: Same as Imp Guide.
474-8E	DUR/PPS LEVEL OF EFFORT		RW	Imp Guide: Required if this field is needed to report drug utilization review outcome.  Payer Requirement: Same as Imp Guide.

<sup>\*\*</sup>End of Request Claim Reversal (B2) Payer Sheet\*\*



## **Response Claim Reversal Payer Sheet**

### **Claim Reversal Accepted/Approved Response**

#### \*\*Start of Claim Reversal Response (B2) Payer Sheet\*\*

#### **General Information**

Payer Name: New Hampshire Medicaid (NH Title XIX)			
Plan Name/Group Name: NHMEDICAID/New Hampshire BIN: ØØ9513 PCN: P002002286			
Medicaid			

## **Claim Reversal Accepted/Approved Response**

The following lists the segments and fields in a Claim Reversal response (Approved) Transaction for the NCPDP  $Telecommunication\ Standard\ Implementation\ Guide\ Version\ D.\emptyset.$ 

Response Transaction Header Segment Questions	Check	Claim Reversal Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	

Respo	nse Transaction Header Segment	Claim Reversal Accepted/Approved		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	M	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

Response Message Segment Questions	Check	Claim Reversal Accepted/Approved If Situational, Payer Situation
This Segment is always sent		



Response Message Segment Questions	Check	Claim Reversal Accepted/Approved If Situational, Payer Situation
This Segment is situational	X	

	esponse Message Segment nt Identification (111-AM) = "2Ø"	Claim Reversal Accepted/Approved		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.

Response Status Segment Questions	Check	Claim Reversal Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment nt Identification (111-AM) = "21"			n Reversal ed/Approved
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	A = Approved	M	
5Ø3-F3	AUTHORIZATION NUMBER			Imp Guide: Required if needed to identify the transaction.  Payer Requirement: Same as Imp Guide.
547-5F	APPROVED MESSAGE CODE COUNT	Maximum count of 5.	RW	Imp Guide: Required if Approved Message Code (548-6F) is used.  Payer Requirement: Same as Imp Guide.
548-6F	APPROVED MESSAGE CODE		RW	Imp Guide: Required if Approved Message Code Count (547-5F) is used and the sender needs to communicate additional follow up for a potential opportunity.  Payer Requirement: Same as Imp Guide.



	Response Status Segment nt Identification (111-AM) = "21"	Claim Reversal Accepted/Approved		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide.
549-7F	HELP DESK PHONE NUMBER QUALIFIER		RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Same as Imp Guide.
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide.

Response Claim Segment Questions	Check	Claim Reversal Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	



Response Claim Segment Segment Identification (111-AM) = "22"		Claim Reversal Accepted/Approved		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B2," in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455- EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	

Response Pricing Segment Questions	Check	Claim Reversal Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

	Response Pricing Segment  nt Identification (111-AM) = "23"	Claim Reversal Accepted/Approved		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
521-FL	INCENTIVE AMOUNT PAID		RW	Imp Guide: Required if this field is reporting a contractually agreed upon payment.  Payer Requirement: Same as Imp Guide.
5Ø9-F9	TOTAL AMOUNT PAID		RW	Imp Guide: Required if any other payment fields sent by the sender.  Payer Requirement: Same as Imp Guide.



# **Claim Reversal Accepted/Rejected Response**

## **Claim Reversal Accepted/Rejected Response**

Response Transaction Header Segment Questions	Check	Claim Reversal Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

Respor	nse Transaction Header Segment	Claim Reversal Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø9-A9	TRANSACTION COUNT	<ul> <li>Ø1 = One         occurrence</li> <li>Ø2 = Two         occurrences</li> <li>Ø3 = Three         occurrences</li> <li>Ø4 = Four         occurrences</li> </ul>	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	01 – National provider Identifier (NPI)	М	
2Ø1-B1	SERVICE PROVIDER ID	NPI	M	
4Ø1-D1	DATE OF SERVICE	Format = CCYYMMDD	М	

Response Message Segment Questions	Check	Claim Reversal Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	



	esponse Message Segment nt Identification (111-AM) = "2Ø"	Claim Reversal Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.

Response Status Segment Questions	Check	Claim Reversal Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

Response Status Segment Segment Identification (111-AM) = "21"		Claim Reversal Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.  Payer Requirement: Same as Imp Guide.
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.



	Response Status Segment nt Identification (111-AM) = "21"	Claim Reversal Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide.
549-7F	HELP DESK PHONE NUMBER QUALIFIER		RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Same as Imp Guide.
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide.

Response Claim Segment Questions	Check	Claim Reversal Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment nt Identification (111-AM) = "22"	Claim Reversal Accepted/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B2," in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455- EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	



# **Claim Reversal Rejected/Rejected Response**

## **Claim Reversal Rejected/Rejected Response**

Response Transaction Header Segment Questions	Check	Claim Reversal Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

Respoi	nse Transaction Header Segment	Claim Reversal Rejected/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø9-A9	TRANSACTION COUNT	<ul> <li>Ø1 = One         occurrence</li> <li>Ø2 = Two         occurrences</li> <li>Ø3 = Three         occurrences</li> <li>Ø4 = Four         occurrences</li> </ul>	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	01 – National provider Identifier (NPI)	М	
2Ø1-B1	SERVICE PROVIDER ID	NPI	M	
4Ø1-D1	DATE OF SERVICE	Format = CCYYMMDD	М	

Response Message Segment Questions	Check	Claim Reversal Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		



	esponse Message Segment nt Identification (111-AM) = "2Ø"	Claim Reversal Rejected/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.

Response Status Segment Questions	Check	Claim Reversal Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

Response Status Segment Segment Identification (111-AM) = "21"		Claim Reversal Rejected/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.  Payer Requirement: Same as Imp Guide.
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide.
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide.



Response Status Segment Segment Identification (111-AM) = "21"		Claim Reversal Rejected/Rejected		
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide.
549-7F	HELP DESK PHONE NUMBER QUALIFIER		RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used. Payer Requirement: Same as Imp Guide.
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide.

<sup>\*\*</sup>End of Claim Reversal (B2) Response Payer Sheet\*\*

# **Revision History**

Date	Name	Comments		
04/14/2015	Implementation team Initial creation			
07/24/2020	Steven Giera	Added quantity prescribed field (# 460-ET) required for Schedule II drugs in Claim Segment Ø7		
01/24/2020	Documentation Management team	Rebranded; reformatted; updated and standardized naming conventions; and added Revision History table		
10/10/2022	Documentation Management team	Updated document to reference current company name.		

